

TERMS OF USE

Effective Date: 30 May 2025

Welcome to the official site of **Yanling Natural Hygiene Sdn Bhd** (“YNH”, “we”, “us”, or “our”). These Terms of Use (“Terms”) govern your access to and use of this website (“Platform”) for B2B purposes.

By accessing or using the Platform, you confirm you have read, understood, and agreed to these Terms. If not, please discontinue use immediately.

1. Scope

Applicable to all visitors and business entities using the Platform, including:

- Manufacturers, distributors, corporate clients, suppliers
- Entities seeking information on R&D, formulation, production, halal certification, packaging, logistics
- Local (Malaysia) and international users

2. Platform Purpose

This Platform serves as an **informational and contact portal** to:

- Showcase service capabilities—formulation, R&D, manufacturing, packaging, halal certification, laboratory testing, logistics
- Support high-level business inquiries and collaboration outreach
- Present YNH’s certifications, manufacturing capacity, and value proposition

This Platform **does not** facilitate online orders, pricing negotiation, inventory access, account registration, or contract conclusion.

3. Eligibility

By using the Platform, you confirm that you:

- Act on behalf of a business entity
- Have authority to seek information or initiate inquiries regarding YNH’s services

4. Data Collection & Privacy

We do **not** collect personal data. Submitted information (e.g., company, role, business contact) is considered corporate data.

Should personal data be received (e.g., individual contact details), it will be processed under Malaysia's **PDPA** and relevant **Privacy Notice**.

5. Permitted Use

You must use the Platform lawfully and responsibly. You agree not to:

- Engage in unlawful or malicious activities
- Interfere with or disrupt Platform functionality
- Misrepresent your affiliation with YNH
- Upload malicious content or attempt unauthorized access

We reserve the right to deny access for violations.

6. Intellectual Property Rights

All text, images, logos, service descriptions, and trademarks are owned or licensed by **YNH** and protected by IP laws. No content may be copied, reproduced, or used commercially without our prior written permission.

7. No Contractual Offer

Platform information is for general business awareness and **does not constitute an offer or contract**. Any commercial agreement must be formalized independently in writing.

8. No Representations or Warranties

Content on the Platform is provided "as is", for informational purposes only. While we strive for accuracy, we make no guarantees that content is up-to-date or error-free and may change information at any time.

9. Limitation of Liability

To the fullest extent permitted by law, YNH will not be liable for any damages arising from:

- Use or inability to use the Platform
- Inaccuracies in content
- Links to third-party resources

Our total liability will not exceed the value of the affected content or functionality provided.

10. Third-Party Links

The Platform may link to external resources. YNH is not responsible for their content or practices, and linking does not imply endorsement.

11. Force Majeure

We are not liable for any disruption caused by events beyond control (e.g., natural disasters, internet failures, regulatory restrictions).

12. Governing Law & Jurisdiction

These Terms are governed by the laws of Malaysia. Disputes will be exclusively resolved in Malaysian courts.

13. Amendments to Terms

YNH may modify these Terms from time to time. Updates will be effective upon posting. Continued use confirms acceptance.

14. Contact

For inquiries about products, services, or these Terms:

- **Email:** info@yanlingnh.com
- **Phone:** +603-6140 3602 /3603